

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi@jsitel.com

June 18, 2014

Accepted/Files

JUN 18 2014

Federal Communications Commission
Office of the Secretary

# Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12<sup>th</sup> Street, SW Washington, DC 20554

Re:

WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of Waldron Telephone Company

Study Area Code 310734

Dear Ms. Dortch:

On behalf of Waldron Telephone Company ("Waldron"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Waldron seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) Five-Year Service Quality Improvement Plan.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd 0+3 List ABCDE

3 47 C.F.R. §§ 0.457, 0.459, 54.202(a).

Echelon Building II, Suite 200 9430 Research Blvd., Austin, TX 78759 phone: 512-338-0473, fax: 512-346-0822 Eagandale Corporate Center, Suite 310 1380 Corporate Center Curve, Eagan, MN 55121 phone: 651-452-2660, fax: 651-452-1909

6849 Peachtree Dunwoody Road Bldg. B-3, Suite 200, Atlanta, GA 30328 phone: 770-569-2105, fax: 770-410-1608 547 South Oakview Lane Bountiful, UT 84010 phone: 801-294-4576, fax: 801-294-5124

<sup>1 47</sup> C.F.R. §§ 54.313, 54.422.

<sup>&</sup>lt;sup>2</sup> Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

FCC For	m 481 - Carrier Annual Reporting	MATERIAL ESCAPILISMO		C Form 481 AB Control No. 3060	0986/OMB Control No. 3060-0619	
	Data Collection Form	ACTED- FOR PUBLIC	INSPECTION	y 2013		
<010>	Study Area Code	310734			Accepted/F	ilee
<015>	Study Area Name	WALDRON TEL CO			1111	.03
<020>	Program Year	2015			JUN 18 201	4
<030>	Contact Name: Person USAC should contact with questions about this data	Lucinda Bernath			rederal Course	
<035>	Contact Telephone Number: Number of the person identified in data line <03	5172866211 ext. 0>	-32.90 NX		Federal Communications Con Office of the Secretary	mission
<039>	Contact Email Address: Email of the person identified in data line <030>	cindy@wcomo.net				
ANNUA	L REPORTING FOR ALL CARRIERS				54.313 54.422 Completion Completion Required (check box when complete)	
<100>	Service Quality Improvement Reporting		(complete attached worksh	eet)	✓ Vineta complete)	
<200>	Outage Reporting (voice)		(complete attached worksh	eet)	1 1	
<210>		f no outages to report			~ (2) 21 27 Y	
<300>	Unfulfilled Service Requests (voice)					
<310>	Detail on Attempts (voice)					
	4			(attach descriptive do	cument)	
		11-0				
<320>	Unfulfilled Service Requests (broadband)	)				
			5-5	1		
<330>	Detail on Attempts (broadband)			(attach descriptive d	ocument)	
				(ditatin description o	occurry	
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<430>	Number of Complaints per 1,000 customers (broad	adband)			V 233333	
<440> <450>	Fixed 0.0 Mobile 0.0				18888	
	Service Quality Standards & Consumer Protection	n Rules Compliance	(check to indicate certifica	tion)	<b>/</b> /	
	310734mi510.pdf		1		y <del> </del>	
<510>			(attached descriptive do	cument)	1 1	
<600>	Functionality in Emergency Situations		(check to indicate certifica	tion		
	310734mi610.pdf					
			(attached descriptive docum	nent)	1	
<610>						
<700>	Company Price Offerings (voice)		(complete attached works)	eet)		
<710>	Company Price Offerings (broadband)		(complete attached works)			
	Operating Companies and Affiliates	422	(complete attached works)			
	Tribal Land Offerings (Y/N)?  Voice Services Rate Comparability	(0)	yes, complete attached works! (check to indicate certifica		V 1111111	
					- Control of the Cont	
<1010>	. [		(attach descriptive docum	ent)	ALL PROPERTY OF THE PARTY OF TH	
	1		1			
<1100>	Terrestrial Backhaul (Y/N)?	(if	not, check to indicate certifica	tion)		
<1110>			(complete attached works	neet)		
<1200>	Terms and Condition for Lifeline Customers		(complete attached works			
	Price Cap Carriers, Proceed to Price Cap Addition	Alexander of the service of the serv	The state of the s			
<2000>	Including Rate-of-Return Carriers affiliated with	Price Cap Local Exchange	Carriers (check to indicate certificat	ion)	1777777	
<2005>			(complete attached worksh			
<3000>	Rate of Return Carriers, Proceed to ROR Addition	al Documentation Works	and the Same are all a surrous and a surrous			
-2000-			(check to indicate certificat	ion)	ACCRECATION OF THE PROPERTY OF	

(complete attached worksheet)

<3005>

	rvice Quality Improvement Reporting llection Form			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	310734		
<015>	Study Area Name	WALDRON TEL	co	
<020>	Program Year	2015		and and
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Berr		The state of the s
<035>	Contact Telephone Number - Number of person identified in data line <030>	5172866211 e	ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.	net	
<110>	Has your company received its ETC certification from the FCC?	(yes	s/no) <b>O O</b>	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes	s/no) O O	
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only required to address voice telephony service.	ompany is a	310734mil12.pdf	
	Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.	ne		Name of Attached Document
<113>	Maps detailing progress towards meeting plan targets			
<114>	Report how much universal service (USF) support was received			
<115>	How (USF) was used to improve service quality			
<116>	How (USF)was used to improve service coverage			
<117>	How (USF) was used to improve service capacity			
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.			

# **REDACTED - FOR PUBLIC INSPECTION**

WALDRON TELEPHONE COMPANY (SAC 310734)

ATTACHMENT - LINE 112

FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN

ATTACHMENT REDACTED IN ENTIRETY

(200)	Service	Outage	Reporting	(Voice)
Data	Collection	on Form		

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Study Area Code	310734
Study Area Name	WALDRON TEL CO
Program Year	2015
Contact Name - Person USAC should contact regarding this data	Lucinda Bernath
Contact Telephone Number - Number of person identified in data line <030>	5172866211 ext.
Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.net
	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
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	ce Offerings including Voice Raté Data lection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
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<015>	Study Area Name	WALDRON TEL CO	100 100 20 100 100 100 100 100 100 100 1
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5172866211 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.net	
<701> <702>	Residential Local Service Charge Effective Date  1/1/2014 Single State-wide Residential Local Service Charge		

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>		KO
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
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<010>	Study Area Code	310734	
<015>	Study Area Name	WALDRON TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5172866211 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.net	

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	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
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<010>	Study Area Code	310734		
<015>	Study Area Name	WALDRON TEL C	20	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Berna	ath	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5172866211 ex	kt.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.	net	MINE WAY AND THE STATE OF THE S
<810>	Reporting Carrier Waldron Telephone Company			
<811>	Holding Company	0.707 04		THE TRACE
<812>	Operating Company			
<813>	<a1></a1>		<a2></a2>	Doing Business As Company or Brand Designation
<813>	<a1></a1>		<a2></a2>	
<813>	<a1> Affiliates</a1>		<a2> SAC</a2>	Doing Business As Company or Brand Designation
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Data Colle	ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. July 2013	o. 3060-0819
<010>	Study Area Code	310734		
<015>	Study Area Name	WALDRON TEL CO		
<020>	Program Year	2015		-
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath		
<035>	Contact Telephone Number - Number of person identified in data line <0:	30> 5172866211 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <0	30> cindy@wcomo.net		
<910>	Tribal Land(s) on which ETC Serves			
<920>	Tribal Government Engagement Obligation	Nai	me of Attached Document	
If your c	ompany serves Tribal lands, please select (Yes,No, NA) for each these boxes			
	m the status described on the attached document(s), on line 920,			
demonst	trates coordination with the Tribal government pursuant to	Select		
§ 54.313	(a)(9) includes:	(Yes,No,		
		NA)		
<921>	Needs assessment and deployment planning with a focus on Tribal	22227		
-022-		111111		
<922>	Feasibility and sustainability planning;			
<923>	Marketing services in a culturally sensitive manner;			
<924>	Compliance with Rights of way processes			
<925>	Compliance with Land Use permitting requirements			
<926>	Compliance with Facilities Siting rules			
<927>	Compliance with Environmental Review processes			
<928>	Compliance with Cultural Preservation review processes	1 1		

	Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	310734	
<015>	Study Area Name	WALDRON TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5172866211 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.net	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

Lifeline	ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	310734	
<015>	Study Area Name	WALDRON TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath	
<035>	Contact Telephone Number - Number of person identified in data line <0	30> 5172866211 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <	030> cindy@wcomo.net	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	310734mi1210.pdf	
			Name of Attached Document
<1220>	Link to Public Website HTT	Р	
or the we	neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<b>-</b>	
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toll calls, and rates for each such plan.		

# Michigan Lifeline Administration Service

# LIFELINE APPLICATION

Eligible customers will receive \$11.25 off their monthly phone bill and seniors aged 65 and older can receive additional discounts.

# **TOLL FREE 1-866-321-2323**

To apply for Lifeline Service, complete the application below and send it to:

Lifeline Administration Service

PO Box 11037, Lansing, Michigan 48901 OR fax to 517-482-3548

IDENTIFICATION INFORMATION (PLEASE PRINT)				
Applicant's phone number:	pplicant's phone number: Name of phone company:			
Date of Birth: Last 4-digits of Social Security Number:				
Last Name:	Fi	rst Name:		M.I.:
Street: Residential street address only; FCC regulations prohibit the use of P.O. Boxes for the Lifeline program				rogram
City: State: ZIP Code:				
This is my permanent address: Yes No This is a rural address with no postal route: Yes No				
Billing Address, City, State and Zip Code (if different from Service Address)				
There are multiple unique households (e.g. nursing home, assisted living facility) at my address, as defined in this program.				]
		UALIFICATION INFORMA		
To be eligible for Lifeline discounts, regulatione section only.	tions requi	ire you to qualify via one	e of the two methods	below. Please fill out
Method 1. My income is within the guidelines and I am providing the following photocopies that document my total household income, which is stated below. Please check all that apply.			at document my total	
TOTAL MONTHLY INCOME: \$	NUN	BER OF HOUSEHOLD M	EMBERS:	
# of Household Members Gross Monthly Income Gross Annual Income				ome <sup>*</sup>
1		\$1,459	\$17,505	
2		\$1,966	\$23,595	
3		\$2,474	\$29,685	
4		\$2,981	\$35,775	
*Add \$6,090 (\$508 monthly) for		1	20 10 20	
Prior year's state or federal tax return.		Current Annual In	come Statement fron	n Employer
Social Security statement of benefits				ent containing income ths within last 12 months
Retirement/pension statement of bene	efits	☐ Veterans Administration statement of benefits		
Unemployment/Worker's Compensation Statement of Benefits	on	Divorce decree or information	child support docum	ent containing income
Method 2. I, or the member of my household named below, receives assistance from one of the listed programs. I am providing documentation of participation in the checked program.  Name:				
☐ Food stamps ☐ Federal Public Housing Assistance or Section 8		Section 8		
☐ Medicaid		☐ Temporary Assis	tance for Needy Fam	ilies (TANF)
☐ Supplemental Security Income		☐ National School	Lunch – Free Lunch P	rogram
☐ Low-Income Home Energy Plan (LIHEAP)				

LIFELINE ADMINISTRATION SERVICE PROCESSES APPLICATIONS FOR THE FOLLOWING COMPANIES				
Ace Communications	Chapin Telephone Company	Sand Creek Telephone Company		
Allband Communications Coop.	Chippewa County Telephone Company	Southwest Michigan Communications		
Allendale Telephone Company	Climax Telephone Company	Springport Telephone Company		
Baraga Telephone Company	Deerfield Farmers' Telephone Co.	TDS Telecom		
Barry County Telephone Company	Hiawatha Telephone Company	Thumb Cellular		
Blanchard Telephone Company	Kaleva Telephone Company	Upper Peninsula Telephone Company		
Bloomingdale Communications	Lennon Telephone Company	Waldron Telephone Company		
Carr Telephone Company	Michigan Central Broadband Co.	Westphalia Broadband, Inc./Comlink		
CenturyLink of Michigan	Midway Telephone Company	Westphalia Telephone Company		
CenturyLink of Midwest Michigan	Ogden Communications	Winn Telecom		
CenturyLink of Northern Michigan	Ontonagon County Telephone Co.	Winn Telephone Company		
CenturyLink of Upper Michigan	Pigeon Telephone Company			

For more information, please call 1-866-321-2323.

If your phone company is not on the list above, please contact them directly to apply for Lifeline discounts.

#### APPLICANT ACKNOWLEDGEMENTS

PLEASE READ AND INITIAL EACH OF THE FOLLOWING STATEMENTS TO INDICATE THAT YOU UNDERSTAND AND AGREE: -I understand and consent to Lifeline Administration Service providing my Lifeline service account information, including but not limited to, my name, residential address, phone number, date of birth, the last 4 digits of my social security number, the date on which my Lifeline service was initiated/terminated, the amount of Lifeline support provided, and the means through which I qualified for Lifeline, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that if I fail to provide this consent, Lifeline Administration Service will deny me Lifeline service. Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person. -Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program. Lifeline support is only available for a single phone line at my principal residence and no one else in my household is receiving Lifeline discounts. (A "household" is defined as any individual or group of individuals who live together at the same address and share income and expenses.) ——Violation of the one-per-household limitation constitutes a violation of the Federal Communication Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government. -I understand that if I am identified as receiving more than one Lifeline benefit, all telephone service providers involved may be notified so that I may select one service and be de-enrolled from the other(s). —I will notify my telephone company within 30 days if I no longer qualify for Lifeline and I may be subject to penalties if I fail to do so. -I will notify my telephone company within 30 days of any changes to my residential address. \_I will be required to certify my continued eligibility for Lifeline at least once a year and know failure to do so will result in termination of my participation in the program. APPLICANT SIGNATURE I certify, under penalty of perjury, that the information provided in this application and supporting documentation is

true and complete.

Signature: Date:

REVISED 1/2014

Waldron Telephone Company Tariff M.P.S.C. No. 1 (R)

7th Revised Sheet No. 11 Cancels 6th Revised Sheet No. 11

#### LOCAL TELEPHONE EXCHANGE SERVICE

#### LIFELINE SERVICE

#### A. DESCRIPTION

- 1. Lifeline Service applies discounts to monthly recurring rates for qualifying residential customers. These discounts are applied to existing taiffed rates and charges for residential telephone service.
- 2. In order to be eligible for Lifeline Service a residential customer's household income must be at or below 150% of the poverty level as determined by the United States Office of Management and Budget and as approved by the State Treasurer or the customer must participate in one of the following federal assistance programs:
  - a. Medicaid
  - b. Food stamps
  - c. Supplemental security income
  - d. Federal public housing assistance
  - e. Low-income home energy assistance program
  - f. National school lunch program's free lunch program
  - g. Temporary assistance for needy families.
- Lifeline Service includes the services and functionalities enumerated in bythe F.C.C. as follows: voice grade access
  to the public switched network; local usage; dual tone multi-frequency signaling or its functional equivalent; singleparty service or its functional equivalent; access to operator services; access to interexchange service; access to
  directory assistance; and toll blocking for qualifying customers.
- 4. Other services can be provided with the Lifeline Service at applicable rates and charges.

#### h. REGULATIONS

- 1. Regulations specified elsewhere in the Company's tariffs apply to Lifeline Service.
- Lifeline Service is available only with residence services, excluding foreign exchange service. Lifeline Service is limited to one line per household at the customer's primary residence.
- A miscellaneous service charge does not apply when Lifeline Service is added or discontinued to existing service when that is the only work being done.
- 4. a. A discount of 20% of the Basic Local Exchange rate or \$11.25, whichever is greater, on the monthly rate for Basic Local Exchange Service for Lifeline customers is applicable. For Lifeline customers 65 years of age or more, the discount will be 25% of the Basic Local Exchange rate or \$12.35, whichever is greater. The total discount shall not exceed 100% of all end-user common line charges and the Basic Local Exchange rate.
  - b. The credit will be applied in the following order: (1) The Interstate End User Access Charge, National Exchange Carriers Association, Inc. Tariff F.C.C. No. 5, Access Service. (2) The balance of the credit, if any, will be applied as a credit to the Basic Local Exchange rate.
  - c. The Company will provide, at the qualifying customer's option, toll blocking service at no charge. The Company defines toll blocking as a service provided by the Company that lets the customer elect not to allow the completion of outgoing toll calls from their telecommunications channel.
  - d. The Company will not require a service deposit in order to initiate Lifeline Service if the qualifying customer voluntarily elects toll blocking service.
  - e. The Company will not disconnect Lifeline Service for non-payment of toll charges by qualifying customers.
- The Lifeline plan will apply after receipt and processing of a completed Company or community/government provided application, including documentation indicating that the household income meets the eligibility standards established above.
- Customers of Lifeline Service must notify the Company of any changes which would affect qualification.
  Reverification of eligibility will take place on an ongoing basis. When the customer is no longer eligible for Lifeline service, the Lifeline discount would be discontinued and regular tariff rates and charges would apply.

Issued: March 30, 2012

Effective: April 1, 2012

Issued under the authority of the PA 179, Michigan Telecommunications Act, as amended.

Mark Bernath, President, Waldron Telephone Company, PO Box 197, Waldron, MI 49288, 517-286-6211, info@waldrontel.com

(D)

Waldron Telephone Company M.P.S.C. No. 1 (R) 5th Revised Sheet No. 6 Cancels 4th Revised Sheet No. 6

#### LOCAL TELEPHONE EXCHANGE SERVICE

Exchange: WALDRON

(N)

(N)

#### A. GENERAL

- The provision of service at the rates shown below is subject to the regulations given in the General Rules and Regulations as they now exist and are filed with and form part of this Tariff.
- The rates shown below entitle the customer to messages without other charge to all stations bearing the designation of a central office of the following exchanges, which comprise the Local Service Area:

WALDRON HUDSON MORENCI PRATTVILLE RANSOM

Waldron will block calls dialed 1-plus to stations within the Waldron, Hudson, Morenci, Prattville or Ransom exchanges. Waldron will treat calls dialed without 1-plus as local calls and Waldron will bill those calls according to this tariff.

- The Company will designate local calls as "Local VNXX Calls" if they meet all of the following criteria:
  - The dialed phone number is associated with a rate center included in the calling party's Local Calling Area,
  - The end user associated with the called number is not physically located within the rate center associated with the dialed phone number.
  - The rate center in which the dialed party is physically located is not within the customer's Local Calling Area,
  - d. The provider of Basic Local Exchange Service to the dialed phone number does not agree to compensate the Company for those calls per the Company's applicable access tariff based on the jurisdiction of a call to the physical location of the dialed party, and
  - The Company has posted numbers meeting the above four criteria on the Company's website as Local VNXX Calls.

If a customer so requests, the Company will block direct dialing to all Local VNXX Calls.

B. BASIC SERVICE RATES, MONTHLY RATES: Within the Base Rate Area:

Class of Service Residence 1-Party Line ALL

\$18.72\*

	NON-EDUCATIONAL			
	6 or fewer lines	7 or more lines	EDUCATIONAL	
Business 1-Party Line	\$21.06*	\$18.56*	\$18.56*	
PBX Trunk	\$25.26*	\$22.76*	\$22.76*	

\*The charges for basic local exchange service and end user access line charge were integrated and rates were increased effective July 1, 2001.

Issued: October 2, 2007

Effective: January 1, 2008

Issued under authority of Public Act 179 of 1991 as amended

Mark Bernath, President PO Box 197 Waldron, MI 49288-0197

Michigan Public Commission

2/20/08

FILED

Data Col	rice Cap Carrier Additional Documentation lection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	The second second		FCC Form 481 OMB Control No. 3060- July 2013	0986/OM8 Control No. 3060-0819
<010>	Study Area Code	310734			
<015>	Study Area Name	WALDRON TEL CO		8.510,	
<020>	Program Year	2015		*******	1 3 110 12 - 1
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath			
<035>	Contact Telephone Number - Number of person identified in data line <030>	5172866211 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.net		5-10-2001	
CHECK to	he boxes below to note compliance as a recipient of Incremental Connect Amer support as set forth in 47 CFR § 54.313(b),(c),(d),(	얼마 하나 뭐 하나 보다는 생각이 하는데 그래요? 아내는 사람들이 보면 되었다. 그리고 살아들이 없는 것이 없는 것이 없다.	· 프리아 (1.1.) [1] [1] [1] [1] [1] [1] [1] [1] [1] [1]		d Connect America Phase II
	Incremental Connect America Phase I reporting	82			
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))				
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}				
<b>42012</b> 5	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))				
<2012> <2013>	2013 Frozen Support Certification 2014 Frozen Support Certification				
<2013>	2015 Frozen Support Certification				
<2015>	2016 and future Frozen Support Certification		$\vdash$		
	II.		All Control of the Co		
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))				
<2016>	Certification Support Used to Build Broadband				
	Connect America Phase II Reporting (47 CFR § 54.313(e))				
<2017>	3rd year Broadband Service Certification		<del></del>		
<2018>	5th year Broadband Service Certification	8			
<2019>	Interim Progress Certification				
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support addresses of community anchor institutions to which began providing preceding calendar year.	t shall provide the number, names, ar	nd L		
<2021>	Interim Progress Community Anchor Institutions	N.	ame of Attached Document I	isting Required Information	9

Bereit	ate Of Return Carrier Additional Documentation.	REDACTED- FOR PUBLIC I	NSPECTION FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	310734	
<015>	Study Area Name	WALDRON TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath	
<035>	Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030>	5172866211 ext.	
1000	he boxes below to note compliance on its five year service quality plan (pursuan	cindy@wcomo.net it to 47 CFR § 54.202(a)) and, for privately held carriers, ensurin	g compliance with the financial reporting requirements set forth in 47
	CFR § 54.313(f)(2). I further certify that th	e information reported on this form and in the documents atta	ched below is accurate.
(3010)	Progress Report on 5 Year Plan Milestone Certification (47 CFR § 54.313(f)(1)(f))	Name of Attached Document Listing Required Inform	mation
(3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addreproviding access to broadband service in the preceding calendar year.		
(3012)	Community Anchor Institutions {47 CFR § 54.313(f)(1){ii}}		_
(3013) (3014)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No)	38
Please	check these boxes to confirm that the attached document(s), on line 3017	, contains the required information pursuant to § 54.313(f)	(2) compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	Document(s) for Balance Sheet, Income Statement and Statement of Cas	sh Flows	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation		
		Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	$\mathbf{O}(\mathbf{O})$
	If the response is yes on line 3018, please check the boxes below to		
	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		150-07
(3013)	Either a copy of their audited financial statement; or (2) a financial report in a fo		ons 🗸
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Co		<u> </u>
(3021)	Management letter issued by the independent certified public accountant that if the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	performed the company's financial audit.	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3023)	Borrowers, Underlying information subjected to a review by an independent certified		
(3024) (3025)	public accountant Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Stalement and Statement of Ca	ish Flows 310734mi3026.pdf	<del></del>
(3026)	Attach the worksheet listing required information		
		Name of Attached Document Listing Required Information	

Data Coll	lon - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-9986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	310734
<015>	Study Area Name	WALDRON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath
<035>	Contact Telephone Number - Number of person identified in data line <030>	5172866211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.net

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.		
Name of Reporting Carrier:		
Signature of Authorized Officer:		Date
Printed name of Authorized Officer:		
Title or position of Authorized Officer:		
Telephone number of Authorized Officer:		
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	

17/00/H2020-2020-2	Bon - Agent / Carrier lection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	310734
<015>	Study Area Name	WALDRON TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath
<035>	Contact Telephone Number - Number of person identified in data line <030>	5172866211 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.net

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) <u>John Staurulakis</u> , <u>Inc</u> is authorized to submit the information reported on behalf of the reporting calso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.		
Name of Authorized Agent: John Staurulakis, Inc	***	
Name of Reporting Carrier: WALDRON TEL CO		
Signature of Authorized Officer: CERTIFIED ONLINE	Date:	06/11/2014
Printed name of Authorized Officer: Lucinda Bernath		
Title or position of Authorized Officer: Vice President		
Telephone number of Authorized Officer: 5172866211 ext.		
Study Area Code of Reporting Carrier: 310734	iling Due Date for this form: 06/30/2014	

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or	r Li Recipients on Benan of Reportin	ng Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal ser the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge,		
Name of Reporting Carrier: WALDRON TEL CO	-	
Name of Authorized Agent or Employee of Agent: John Staurulakis, Inc.		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/11/2014
Printed name of Authorized Agent or Employee of Agent: Cassandra Heyne		
Title or position of Authorized Agent or Employee of Agent Consultant	12	
Telephone number of Authorized Agent or Employee of Agent: 3014597590 ext.		
Study Area Code of Reporting Carrier: 310734 Filing Due Date for this form:	06/30/2014	

Attachments

70736 HES	ce Offerings Including Voice Rate Data lection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	310734	20.20
<015>	Study Area Name	WALDRON TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5172866211 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.net	
<701>	Residential Local Service Charge Effective Date 1/1/2014		
<702>	Single State-wide Residential Local Service Charge		

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	        	<b3></b3>	        	<bs>&lt;</bs>	(c)
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fees
MI	Waldron		FR	18.72	0.0	0.0	0.0	18.72
							2.2	
							79.14	
	- 11411							
		1		-				
						1		201423
•				100			- 40	
				11000000				

(710) Broadband Price Offerings	FCCForm 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	310734	
<015>	Study Area Name	WALDRON TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Lucinda Bernath	
<035>	Contact Telephone Number - Number of person identified in data line <030>	5172866211 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	cindy@wcomo.net	

State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (select)
MI	Waldron	52.95	0.0	52.95	4.0	1.0	0.0	Other, no usage allowance
MI	Waldron	84.95	0.0	84.95	10.0	1.0	0.0	Other, no usage allowance
мі	Waldron	89.95	0.0	89.95	15.0	1.0	0.0	Other, no usage allowance
мі	Waldron	94.95	0.0	94.95	20.0	1.0	0.0	Other, no usage allowance
MI	Waldron	89.95	0.0	89.95	5.0	1.0	0.0	Other, no usage allowance *DATA ON
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		1		v IIIoosii				
		-						
								N

# Waldron Telephone Company's Demonstration of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

In establishing this certification in its 2005 ETC Order,<sup>1</sup> the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." <sup>2</sup> The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. <sup>3</sup> In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Waldron Telephone Company ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under state law. These obligations include, but are not limited to, the following: (1) filing a Local Exchange Tariff pursuant to the requirements of The Michigan Public Service Commission (MPSC), as specified in Section 202(b) of the Michigan Telecommunications Act (MTA) and MPSC Case No. U-11103, which disclose rates, terms and conditions of service to customers; (2) adherence

<sup>&</sup>lt;sup>1</sup> Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

<sup>&</sup>lt;sup>2</sup> Id. at para. 28.

<sup>&</sup>lt;sup>3</sup> Id. The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." Id. at n. 71.

to Michigan state consumer protection requirements governing telephone providers,

Prohibitions as identified in Sections 305 and 502 of the MTA, Costing Procedures as
determined by the MPSC in Case No. U-11103, and Compliance with Anti-Slamming

Procedures as adopted in MPSC Case No. U-11757 and Case No. 11900; and (3) CPNI,

Red Flag Rules and other applicable federal and state requirements governing the
protection of customers' privacy.

The Company is subject to consumer protection obligations for broadband services under federal law. These obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

# Waldron Telephone Company's Demonstration of Ability to Function in Emergency Situations

Waldron Telephone Company ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)<sup>1</sup> and the Michigan Telecommunications Act (MTA). The Company's voice and broadband network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites in accordance with the specifications identified in Section 305c(a) of the MTA, 484.2305c Emergency power requirements; compliance.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

# **REDACTED - FOR PUBLIC INSPECTION**

# WALDRON TELEPHONE COMPANY (SAC 310734) ATTACHMENT - LINE 3026 ATTACHMENT REDACTED IN ENTIRETY